Corporate Logistics Business Process PDT Update

USACE Worldwide Logistics Community of Practice Conference and Training Workshop

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Agenda

- Introduction/Overview
- Highlights from:
  - Travel and Transportation
  - Fleet Management
  - Personal Property
  - Disposal
  - Warehousing and Inventory
  - Maintenance

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Agenda (Con't.)

- Facilities
- Civil Emergency
- Military Contingency
- Current Challenges
- The Way Ahead
- Questions

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Overview

Our Goals:

- Provide more seamless logistics support to our customers and improve responsiveness to our stakeholders
- Identify, revise, and implement Corporate Business Processes across logistics, across the Corps
- Become fully integrated with the Community of Practice

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Overview

Achieving our goals:

- We are “One Team, Acting Virtually as a Learning Organization”
- Members from all levels, including partners and stakeholders
- Bottom-up process

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Overview (Con't.)

"Residing out on the periphery of the organization today are the ideas which will revolutionize the organization tomorrow."

- Dee Hock, Founder, Visa International

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Fleet Management Team

- What we have done:
  - Identify and clarify all acronyms
  - Assess current requirements
- What we are doing now:
  - Compiling/reviewing/comparing policies and practices – FAST, CMR, Etc.
  - Define current processes and identifying streamlined procedures and methods for USACE-wide application
- What's next?
  - Create a SOP to be used USACE wide for continuity ensuring compliance with governing regulations.

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Personal Property Team

- What we have done:
  - Developed a team comprised of various Divisions/Districts throughout USACE
  - Reviewed techniques and practices that are currently being performed
- What we are doing now:
  - Compiling/reviewing/comparing policies and practices of other Divisions/Districts
- What's next?
  - Identify streamlined procedures and methods to be used USACE wide
  - Begin process mapping efforts

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Disposal Team

- What we have done:
  - Assembled functional expertise from across the Corps
  - Developed flow-charts of current baseline processes
  - Allowed open dialog on disposal related issues
- What we are doing now:
  - Employing EKO as a collaboration/knowledge sharing tool
  - Reaching out to other members of the disposal community
- What's next?
  - Continue to define processes and identify improvements
  - Prepare for integration into the USACE Logistics CoP

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Warehousing and Inventory Team

- What we have done:
  - Solicit team members
  - Attempted one teleconference
- What we are doing now:
  - Scheduling East Coast and West Coast meetings due to difference in time zones
  - Developing a straw man warehousing process for all members to review and comment
  - Transition planning
- Challenges/What's next?
  - Civil Emergency support
  - Timing is everything

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Maintenance Team

- What we have done:
  - Maintenance process outline complete
  - Process sub-elements identified
- What we are doing now:
  - Develop/refine process details and process mapping
- What's next?
  - Continue process development and prepare for CoP integration

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Facilities Team

- What we have done:
  - Team development including USACE and Partner Organizations
  - Identify processes for consideration – Building maintenance contracts, moving and security services, key control, etc.
- What we are doing:
  - Collecting policies and procedures – Space and energy management, recycling, facility ops, and budget process
  - Using collaboration/knowledge sharing technology (EKO)
- What's next?
  - Immediate challenges – Space utilization, cost of managing facilities, facilities organization structure
  - Develop and recommend standard processes

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Travel Team

- What we have done:
  - Begin to identify regional processes and procedures
- What we are doing now:
  - Continue to evaluate existing processes
  - Develop baseline processes for standardization
- Challenges/What's next?
  - Continue to develop and map standard processes
  - Hurricane response efforts

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Civil Emergency Team

- What we have done:
  - Recruit team members from all levels of USACE
  - Collected current processes and SOPs
- What we are doing now:
  - Analysis of current processes
  - Supporting ongoing Civil Emergency missions
- Challenges/What's next?
  - Hurricane response requirements
  - Outlining and mapping standard processes
  - PDT/CoP transition planning

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Military Contingency Team

- What we have done:
  - Collect regional procedures and processes
  - Identify lessons learned from deployed personnel
- What we are doing now:
  - Supporting ongoing Contingency and Emergency operations
- What's next?
  - Identify processes that can be standardized

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Current Challenges

- How standard should businesses process be?
  - Some processes will have multiple standards.
- How will new processes be integrated, applied, and enforced?
- What level of detail is appropriate for process mapping?
- Time and personnel availability

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The Way Ahead…

- Transition Planning
  - Continue the work we are in
  - Integrate the PDT into the CoP as quickly as possible
  - Process sub-team members should become part of functional area sub-CoP
- Why process and change are important
  - Customers, Stakeholders, and Team Members demand change
  - We're good, but can be better

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Questions?